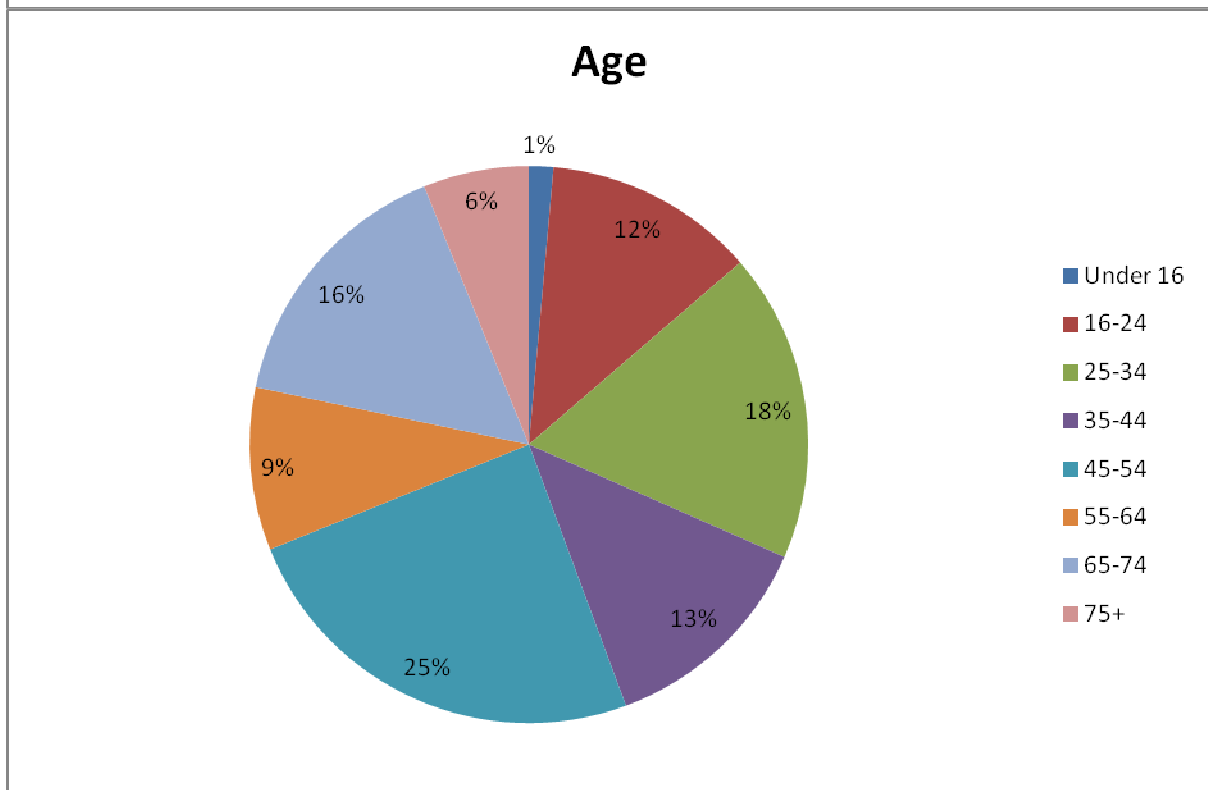
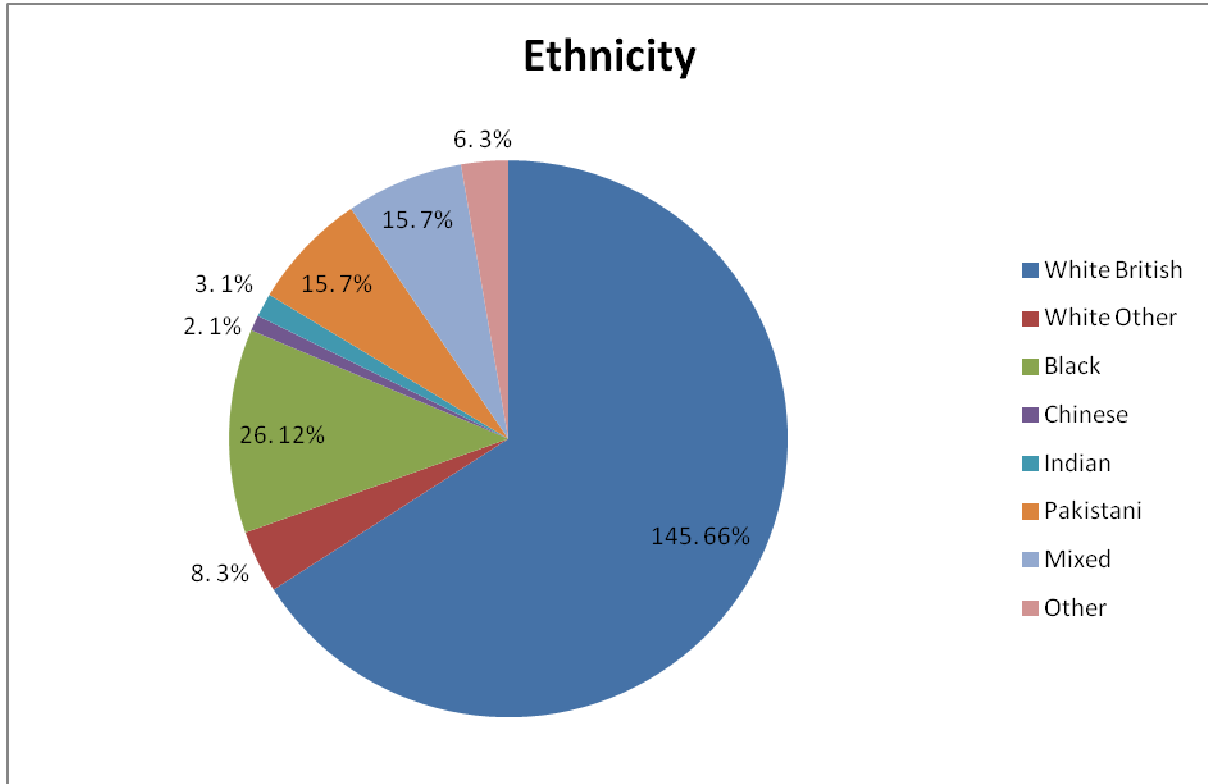


Patient Participation Group Questionnaire responses

Responses to the questionnaire were received from 253 respondents.

Of those patients who responded to the questionnaire 56% were female and 44% male



We asked patients about various services

We asked if you would use patient partner 85% said yes and 15% no

And would you use internet booking? 63% said yes and 37% no

We asked about your experience at the surgery

We asked if you found reception polite and helpful 99% said yes and 1% no

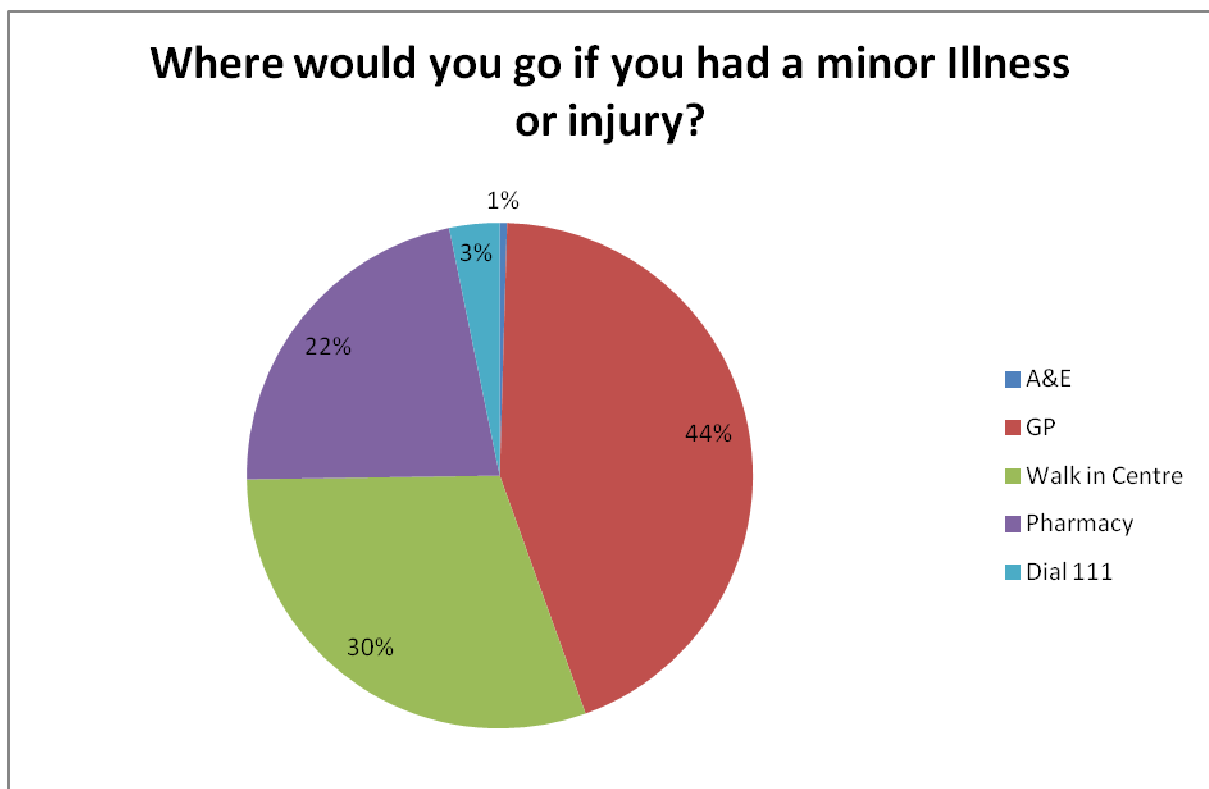
We wanted to know if you felt that you were treated with respect and dignity 98% said yeas and 2% no

If you felt that you had enough time during your appointment 94% said yes and 6% no

If you were given a clear plan of action 92% said yes and 8% no

Crucially we asked if you would recommend the surgery 98% said yes with 2% of respondents saying no

We asked you where you would go if you had a minor illness or injury



We also asked if you knew that there were 2 walk in centres in Nottingham and 90% said yes

